

Shipping Policy for Tap'Se Card:

1. Shipping Method and Cost:

- The cost of shipping is included in the price of each card. Each card is priced at RM 33.50, which covers both the card and shipping fees.
- The shipping method used will be determined by our shipping provider and may vary depending on the destination.

2. Shipping Coverage:

- We provide shipping services within the designated delivery zones/countries as mentioned on our website.
- Please ensure to provide accurate shipping information during the checkout process to avoid any delivery delays or issues.

3. Order Processing Time:

- Once your order is placed and payment is confirmed, we will process your order for shipping.
- Please allow for a processing time of 1-2 business days before your order is dispatched.

4. Estimated Delivery Time:

- The estimated delivery time may vary depending on the destination. Typically, it takes between 5-10 business days for the card to reach you.
- Please note that unexpected circumstances such as customs clearance procedures or unforeseen delays may impact the delivery time. We appreciate your patience in such cases.

5. Price Changes:

- Please note that the price of the card, including the shipping cost, may change without prior notice. It is advisable to check the current pricing on our website before making a purchase.

6. Tracking Information:

- Once your order is shipped, we will provide you with tracking information, if available, so you can monitor the progress of your delivery.

7. Contact Information:

- If you have any questions or concerns regarding the shipping of your order, please feel free to contact our customer support team. We will be happy to assist you.

Please review this shipping policy carefully before making a purchase. By placing an order with us, you agree to comply with the terms and conditions outlined in this policy.